



At the Tap

Your Security and Protection

There is not a week that goes by without OID receiving a notice or warning from Federal or State officials regarding people posing as water department personnel asking to enter homes to test the water. You should be aware that **these people are impostors** and are attempting to gain access into your home. There is absolutely **NO** reason why any OID Water Utilities Department employee would need to enter your home to collect water samples.

There are several steps you may take to help protect yourself and property from people posing as OID Water Utilities Department employees:

- ◆ Is the person wearing an OID uniform? During normal business hours all OID field personnel wear uniforms with the OID logo printed on the shirt.
- ◆ Does the person have an OID Employee Identification Card? All OID employees are issued an identification card. Ask to see it. It should contain the employee's picture, name, and job title on a business card type format.
- ◆ Is the person driving an OID vehicle? An OID employee will be driving an OID vehicle. These vehicles are white with the OID logo prominently displayed on the vehicle's doors and will have an exempt State of California license plate.
- ◆ If in doubt call the OID office (during normal business hours) or OID's 24 Hour Emergency Phone to verify that the person at your front door is there on OID business.



New Neighbors

Construction has started on the Hillsborough Estates Subdivisions located at the north end of Fox Borough Drive and Dillwood Road. The Hillsborough project is actually the accumulation of four (4) separate subdivisions all being installed simultaneously. Combined, there will be approximately 95 new single family residential home sites under development. Once completed the new subdivisions will become part of OID's Rural Water System and will be supplied with drinking water from a new pumping station being installed to support the new development.

Are You in an Improvement District?

From which system do I receive my water? This is a common question asked by OID customers. **Improvement District No. 22's** service area covers Twildo Avenue, Seaman Drive, and a portion of Stearns Road. **Improvement District No. 41's** service area covers Tioga Avenue. **Improvement District No. 45's** service area covers Pinehurst Drive, Kerstan Court, and a portion of Oakhurst Drive. **Improvement District No. 46's** service area covers a portion of Dillwood Road, White Oak Lane, Scarlet Oak Drive, Black Oak Court, Valley Oak Drive, Silk Oak Circle, Cork Oak

Circle, and River Oak Circle. **Improvement District No. 49's** service area covers the east end of Oakhurst Drive. **Improvement District No. 51's** service area covers Mountain Oak Road, Mountain Oak Court, Big Oak Court, Blue Oak Drive, Silver Oak Road, Silver Oak Court, Pin Oak Drive, Oak Hill Drive, Oak Knoll Avenue, Wild Oak Court, and a portion of Wild Oak Drive. **Improvement District No. 52's** service area covers Deo Gloria Drive, Plaza De Oro Drive, Plaza De Oro Court, Tepopa Drive, La Posada Drive, Allende Lane, and a portion of Del Almendra Drive.

System Ownership

OID's Rural Water Systems are owned and operated by OID. The water users within these systems pay a metered rate for their water use. **Improvement Districts (IDs)** are owned by the landowners within the boundaries of the water system. OID acts as Trustee for these systems ensuring the system operates in compliance with their State issued water supply permit. As part owner of the water system each member is responsible for the costs incurred in the normal operation and maintenance of the water system plus any capital costs such as well, pump, or distribution system replacements. These costs can vary greatly from year-to-year and special billings may be necessary to collect additional funds in the event of equipment failure. IDs No. 49, 51 & 52 have established a **Capital Reserve Fund** to set aside monies to help eliminate or lower these future additional costs.



OAKDALE IRRIGATION DISTRICT

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(209) 847-8965
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(209) 863-1522



Reminders

Underground Service Alert

Please remember to contact the Underground Service Alert (USA) at (800) 227-2600 before doing any digging. Your call can help prevent damage to the District's pipelines or facilities and possibly prevent any disruption in water service.

Encroachments on OID Facilities

Encroachment violations, such as pools, patios, fences, gates, and sheds, have severely limited OID from performing essential duties. In addition, these violations have caused significant safety concerns. Please remember to contact OID for approval before building or placing items on or near OID facilities.

New Land Owners

Become Familiar with Your System. If you have recently purchased property within one of the domestic water systems under OID's operation, we encourage you to contact us and schedule a consultation. The consultation is intended to familiarize you with your particular water system and any responsibilities or obligations you may have as a member of that system. Consultations are available Monday through Friday from 8-3 (Holidays excluded).

Scheduling Appointments

To schedule a consultation please call Bob Nielsen, OID's Water Utilities Department Supervisor at (209) 847-0341, extension 210.

Phone Directory

OID:
[General Information](#)
(209) 847-0341
[Water Utilities Dept.](#)
Mr. Bob Nielsen
(209) 847-0341, ext. 210
[Finance Dept.](#)
Mrs. Kathy Cook
(209) 847-0341, ext. 201
[Engineering Dept.](#)
Mr. John Davids
(209) 847-0341, ext. 237
[After Hour Emergencies](#)
(209) 606-6582

Stanislaus County:
Roads & Flooding
(209) 525-4130

PG&E:
1-800-743-5000

Finance

OID's Rural Water System Customers are billed monthly for their water use.

OID's Improvement District Customers are billed annually. Bills will be sent out by November 15, 2005 payable in two installments. **The first installment will be due December 20, 2005 and the second will be due June 20, 2006.** All delinquent accounts remaining as of July 31, 2006 will be sent to the county and added to the property tax rolls for collection. All payments after July 31 will need to be made to the county.

The OID offers several bill payment options.

1. By mail
2. In person
3. Payment drop box (located inside OID's office at 1205 East F Street, Oakdale)
4. Over-the-counter VISA or MasterCard charge payment