



OAKDALE IRRIGATION DISTRICT COVID-19 UPDATE

The Oakdale Irrigation District (OID) wanted to provide an update during these unprecedented times to keep you informed about the District's steps for managing the impact of the new Coronavirus (COVID-19). OID wants to assure our water customers that water service to the seven (7) domestic water Improvement Districts under OID management; OID's Rural Water System; and all irrigation water users will stay on as events progress.

To further protect the health of the community and our employees, OID has temporarily closed public access to its offices. Irrigation customers are able to pay their bill online at www.oakdaleirrigation.com by choosing Pay Bill in the upper right hand corner of the home page. We are also accepting credit card payments over the phone through June 1, 2020.

To assist customers struggling financially during the coronavirus (COVID-19) outbreak, OID will temporarily suspend water shutoffs due to non-payment and not charge late payment fees through June 1, 2020, for all customers currently in good standing. Customers who are experiencing difficulty paying their OID bill are urged to contact OID at (209) 847-0341 to discuss options.

If you are unable to use the available online services, customers are encouraged to mail their payments to Oakdale Irrigation District, 1205 East F Street, Oakdale, CA 95361.

If you need to make a payment in cash, you can bring your payment to the office and knock on the east office door during normal business hours (Monday – Thursday 7:30am-5:00pm, and every other Friday 7:30am-5:00pm). Staff will accept payment through the mail slot and ask you wait a few minutes if you would like a receipt.

OID will continue to monitor the situation and provide updates as necessary. Additional information can be found at www.oakdaleirrigation.com or by calling (209) 847-0341 during regular business hours.